



HARRY GWALA DISTRICT MUNICIPALITY

“Together We Deliver and Grow”

OFFICE OF THE MUNICIPAL MANAGER

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Media Statement

Roadshows to address consumers.

The Mayor of Harry Gwala District Municipality, Cllr Zamo Nxumalo would like to encourage the public to be part of the municipality customer service roadshows which are planned to address their concerns.

The next roadshow is scheduled to be in uMzimkhulu on the 5th of March 2022, from 09H00 until 15H00.

The District has embarked on customer service roadshows to reach out to the public, particularly consumers who are unable to visit our municipal offices during the week in response to several complaints including billing and water services-related complaints.

During the roadshows, customers will be given the opportunity to raise their utility service-related queries such as application for amnesty, update information, registration as indigent, debt arrangement, and report any water services queries.

The roadshow is scheduled to take place as follows:

DATE : SATURDAY, 05 MARCH 2022
VENUE : UMZIMKHULU COUNCIL CHAMBER (OUTSIDE PARKING BAYS)
TIME : 9H00 -15H00

ISSUED BY HARRY GWALA DISTRICT MUNICIPALITY COMMUNICATIONS UNIT.